



## Three D Metals, Inc.

5462 Innovation Drive, Valley City, Ohio 44280  
Tel.: 1-800-362-9905 • Fax: 1-330-220-0471

January 2, 2008

Dear Valued Customer:

This letter is to clarify the standard policy of Three D Metals, Inc. concerning Rust Claims. Three D Metals, Inc. will honor claims for rust on material for 30 days from receipt by the customer. If material is ordered *dry*, Three D Metals, Inc. assumes no responsibility for any rust on the supplied material.

If you have any questions concerning this matter, please feel free to contact me at (330)-558-0788.

Sincerely,

A handwritten signature in cursive script that reads 'John Bakuhn, Jr.'.

John Bakuhn, Jr.  
Director, Corporate Quality